Technical Bulletin 201010

www.jcmglobal.com

The JCM Global Website provides the tools required to service all of our products. This includes a Software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and more.

Parts are Parts

Visit Booth 1883

2010 Global Gaming Expo Logo

It's that time of year again. Time to see the latest technology and the newest innovative products being developed for delivery for your Casino. Stop by Booth 1883 and see the "Foundation for Intelligent Validation".

The JCM iVIZION Unit "Sees" Better, Thinks "Smarter" and Runs "Faster" than any competitor's Currency Validation device! The contact Image Sensors within it perform a 100% image capture of both Banknotes and Barcode Tickets, and allows for optical centering of the Note inserted. It has the best optical and mechanical anti-stringing capability and two high speed Micro-processors, with one solely dedicated to identifying Note Validation.

It is compatible with all gaming Protocols, contains the fastest Note-to-Note processing speed, a 99%+ Acceptance Rate, and a sealed 85mm validation path that's dust and liquid resistant; making the iVIZION TRULY the Future of Intelligent Validation.

Latest JCM Software Listing

UNIT	Country	ID	Version*	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V1.92-20	FC37	
UBA-10/11-SS	USA	ID-024	V1.77-17	719A	
UBA-14/24-SS/SU	USA	ID-003	V-1.71-16		7B3F
UBA-14/24-SS/SU	USA	ID-0G8	V-1.76-63		487D
UBA-14-SS & UBA-24-SS/SU	USA	ID-024	V1.92-27		EA7A
UBA-14-SS & UBA-24-SS/SU	USA	ID-028	V1.76-13		650A
UBA-25-SS/SU	USA	ID-024	V2.05-28	2375	
UBA-25-SS/SU	USA	ID-028	V1.77-14	2375	
WBA-12/13-SS	USA	ID-003	V-3.76-32i*	CA99	
WBA-12/13-SS	USA	ID-044C	V-3.75-05i*	FE10	
WBA-12/13-SS	USA	ID-044	V-3.75-05i*	D716	
WBA-12/13-SS	USA	ID-024	V-3.76-34	D50B	
UBA-10/11-SS	EUR	ID-003	V-205-20	403F	790E
UBA-10/11-SS	SWE	ID-003	V-205-20	A3E5	95B2
UBA-10/11-SS	ZAF	ID-003	V-205-20	E57F	2F46
UBA-10/11/12-SS	BWA	ID-003	V-196-20	D605	3342
UBA-10/11/12-SS	BGR	ID-003	V-205-20	DA20	21D1
UBA-10/11/12-SS	EST	ID-003	V-205-20	97B4	52BF
UBA-10/11/12-SS	NAM	ID-003	V-205-20	D12C	A4C1
UBA-10/11/12-SS	TUR	ID-003	V-198-20	D722	584A
UBA-10/11/12-SS	DNK	ID-003	V-196-20	AC20	37B5
UBA-10/11/12-SS	DNK+EUR	ID-003E	V-196-20	13BD	D73A
UBA-10/11/12-SS	BIH	ID-003	V-205-20	88F1	D73A
UBA-14-SS & UBA-24-SS/SU	EUR	ID-003	V-195-20	DBC7	2BB1
UBA-14-SS & UBA-24-SS/SU	ZAF	ID-003	V-205-20	C3AC	0653
UBA-14-SS & UBA-24-SS/SU	GBP+SCO	ID-003	V-205-20	DBC7	8FE5

* an "i" suffix indicates Intelligent Cash Box option.

The list of JCM Banknote Validator Software provided herein notifies Customers of the latest Software Versions developed. However, the listing does not identify Versions approved by Gaming Jurisdictional Authorities for actual use. Customers should always consult the JCM's Parts Sales Departments concerning approved Versions for use in their specific jurisdictions intended for operation.

Current Service Manuals

Product	Revision
DBV-30X	3
EBA-03	2
ICB	3
Tiako (PUB-7/11)	A

Product	Revision
TSP-02	B
UBA 10/11/14/24/25	3
WBA-1X/2X	1
N/A	

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a Cash Box and its contents through the entire cash process. The ICB system eliminates the need for dedicating Cash Boxes to specific machines, or putting barcode identification labels on the Cash Boxes. The Cash Boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.

FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

http://www.jcmglobal.com

Technical Bulletin 201010 October 2010

Technical Tips

Question: What is the best way to train my people about the new US $100.00 Banknote?

Answer: The Bureau of Engraving and Printing Website contains several packages of information concerning every new currency value they issue. There are posters, as-well-as handout material available for use when training Casino personal about the security features of the new US $100.00 Banknote.

Check out the following links to see what information can be used to keep your staff informed, up-to-date and able to protect your property against potential fraud at:

- Latest Information on the NexGen $100 Release - http://www.moneyfactory.gov/
- Free Materials to Download for the NexGen $100 Release - http://www.newmoney.gov/materials/download.htm
- How to Order Free Materials on the NexGen $100 - http://www.newmoney.gov/orderform.htm
- Interactive NexGen $100 Note Design (Requires Flash Player) - http://www.newmoney.gov/newmoney/flash/interactive100.index.html.

Most of this material can be ordered for free written in 16 different Languages. It is also available for downloaded in seven (7) additional Languages.

On October 1, the Federal Reserve Board announced a delay in the issuance date of the re-designed $100 Banknote. This new design incorporates cutting edge, anti-counterfeiting technologies, and the Federal Reserve has imposed strict quality controls to ensure that users of U.S. Currency around the world receive the highest quality Banknotes that can be created. The Bureau of Engraving and Printing manufactures the US Federal Reserve Banknotes, and has identified a problem with sporadic paper creasing during the new $100 Banknote's printing. The Bureau of Engraving and Printing is working hard to resolve this problem, and the Federal Reserve Board will announce a new issuance date for the redesigned $100 Banknote as soon as possible.

This 12-page booklet contains detailed information about the redesign of the $100 note, as well as the other redesigned denominations ($5, $10, $20, and $50 notes). This piece is designed to show and describe in more detail the design and security features of redesigned denominations of U.S. currency so that cash handlers can easily check U.S. currency and know that it is genuine.

This multi-purpose piece is primarily designed for employee education. Its unique design unfolds from a brochure into a poster that can be displayed for both employees and/or consumers.

This multi-purpose piece is primarily designed for employee education. Its unique design unfolds from a brochure into a poster that can be displayed for both employees and/or consumers.

The CD-ROM is an interactive tutorial on the security and design features of the $10, $20 and $50 bills. English and Spanish versions of the tutorial are available on the same CD.

Some Bureau of Engraving and Printing Website Content Examples

JCM TECHNICAL SUPPORT CONTACTS		
Headquarters (Japan)		
Sales and Service	81-6-6703-8405	hq-jp@jcmglobal.com
Europe, Africa, Russia, Middle East		
Sales and Service	49-211-530645-0	hq-eu@jcmglobal.com
Australia, Oceania		
Sales and Service	61-2 9648 0811	ipayne@jcmglobal.com
Southeast Asia		
Sales and Service	853 28 72 2648	jim.teng@jcmglobal.com
North/South America/Canada/Caribbean		
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com
After Hours America's Support		
JCM American prides itself in offering the best Customer Service in the industry. We prove this by offering a 24 hour hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 5" and wait for the call to be transferred to the JCM after hour's Technical Support line. 3.) Speak with a certified JCM support technician about your situation.		

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